|  |  |  |
| --- | --- | --- |
|  | | |
| Good afternoon XXX,  **Congratulations on the purchase of your new vehicle!**  My name is XXX from XXX and I will be organising the preparation of your new vehicle so you can take delivery shortly.  I have made available some important information below relating to the delivery of your vehicle with the Reload delivery package.  Reload is a rejuvenation and protection program for pre‑owned vehicles between 12 months and 10 years old. It’s designed to ‘reload’ your vehicle to the purest shine, using environmentally friendly, water-based formulas. It also comes with a pro-rata warranty\* for vehicles  up to 10 years old, with no annual inspections or re-applications needed. | | |
| **Add gloss and shine back to your vehicle**  The process of application involves diagnosis of the paintwork by a trained technician, then deep-cleaning using the RELOAD preparation process to remove oxidisation and pollutants.  The paintwork is then prepared by removing micro surface marks  which helps restore paint gloss - this is the key to RELOAD.  RELOAD restores gloss and shine, creating superior protection against damaging UV and environmental contaminants.  **Watch this short video to see the product in action.** | |  |
| If you would like to add the Reload Delivery Package to your vehicle, the individual cost and full package cost are as stated below:  The complete package is great value - this month costing only $0000 plus all GST and Stamp Duty taxes. | | |
| **This full package includes:**  **RELOAD Paint Surface Coating**  **RELOAD Leather Coating**  **RELOAD Fabric + Carpet Coating**  **RELOAD Vinyl Coating**  **PREMIUM Darkest Legal Window Film** | **Individual Costings:**  Valued at $0000  Valued at $0000  Valued at $0000  Valued at $0000  Valued at $0000 | |
| We know that our customers like to take care of their new vehicles but free time in this day and age is honestly hard to come by. Our premium pre-delivery option gives you an ease of clean and a greater peace of mind by being covered with a national guarantee\*.  Please advise how you would like me to proceed in preparing your vehicle for delivery.  Kind Regards,  [Name]  [Dealership Name]  [Address Details]  [Phone Number]  [Website address] | | |
| Assets/ProtektivHYDRO-eDM-Elements4.png | | |